



# Pet insurance



Pet-loving employees can fetch the best health coverage for their pets with My Pet Protection Choice<sup>SM</sup>, available only through workplace benefit programs.

Nationwide offers two ready-made employee plans, plus the ability to customize a coverage plan for individual pets and their specific care needs.<sup>1</sup>

## Pet protection when it matters most

Nationwide's pet insurance plans cover:

- Accidents and injuries
- Common illnesses
- Serious illnesses
- Chronic illnesses
- Hereditary conditions
- Testing and diagnostics
- Procedures
- Holistic and alternative care
- And more!

Coverage includes emergency care and specialists. No networks, no pre-approval, no problem.

## Easy to use, easy to understand

Using a Nationwide pet insurance plan is easy:

- Visit any vet, anywhere
- Submit a claim from any device
- Get reimbursed for eligible expenses once the deductible is met

## What's the difference between accident, illness and wellness coverage?



### Accident coverage

Support for unexpected injuries



### Illness coverage

Support for when pets get sick



### Wellness coverage

Support for proactive care



Did you know? Nationwide is the industry's first provider of coverage for birds and exotic pets.

# Introducing: My Pet Protection Choice<sup>SM</sup>

| My Pet Protection Choice <sup>SM</sup>                                                                                                                 | Accident & Illness | Accident, Illness & Wellness | Customizable                                  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------|-----------------------------------------------|
| Annual deductible options                                                                                                                              | \$250              | \$250                        | \$100 to \$500                                |
| Reimbursement level                                                                                                                                    | 80%                | 80%                          | 50%, 70% or 80%                               |
|  <b>Accident coverage</b>                                             | ✓                  | ✓                            | ✓                                             |
| Annual maximum                                                                                                                                         | \$5,000            | \$5,000                      | \$2,500 or \$5,000                            |
| Broken bones, animal attack, hit by car, poisoning, heatstroke, and more                                                                               | ✓                  | ✓                            | ✓                                             |
|  <b>Illness coverage</b>                                              | ✓                  | ✓                            | Optional                                      |
| Annual maximum                                                                                                                                         | \$5,000            | \$5,000                      | \$2,500 or \$5,000                            |
| Ear infections, diabetes, vomiting, allergies, cancer, and more                                                                                        | ✓                  | ✓                            | ✓                                             |
|  <b>Hereditary &amp; congenital coverage</b>                          | ✓                  | ✓                            | Optional when purchased with illness coverage |
| Annual maximum                                                                                                                                         | \$5,000            | \$5,000                      | \$2,500 or \$5,000                            |
| Hip dysplasia, cherry eye, elbow dysplasia, umbilical hernia, brachycephalic syndrome, and more                                                        | ✓                  | ✓                            | ✓                                             |
|  <b>Wellness coverage (for dogs &amp; cats)</b>                     |                    | ✓                            | Optional                                      |
| Annual maximum                                                                                                                                         |                    | \$450                        | \$450 or \$800                                |
| Vaccination or titer, fecal test, deworming, microchip, health certificate, heartworm or FeLV/FIV test, flea control or heartworm prevention, and more |                    | ✓                            | ✓                                             |
| Spay/neuter or dental <sup>2</sup> and one additional test <sup>3</sup>                                                                                |                    |                              | ✓                                             |

Every My Pet Protection Choice<sup>SM</sup> policy includes guaranteed issuance<sup>4</sup> and these additional benefits to support pet families:

- Emergency boarding and kenneling fees
- Lost pet due to theft or straying
- Lost pet advertising and reward
- Mortality benefit



[1] Some exclusions may apply. Certain coverages may be excluded due to pre-existing conditions. See policy documents for a complete list of exclusions and any annual limits that may apply. Plans may not be available in all states. Policy eligibility may vary. [2] Coverage for spay/neuter or dental starts 90 days after the original policy term effective date. [3] One additional test of the following: health screen (blood test), radiograph (X-ray), electrocardiogram (EKG) [4] Guaranteed issuance means any new pets enrolling into a My Pet Protection Choice plan are eligible for enrollment regardless of health status. Guaranteed issuance does not mean guaranteed coverage since certain exclusions could apply.

All plans require accident coverage; additional coverage for illness, hereditary & congenital, and wellness is optional. Optional coverage for behavior, prescription food and prescription supplements may also be available. Optional cruciate coverage may be added after the first year of coverage; not available in all states. Pre-existing conditions are not covered.

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# Nationwide® pet insurance

# FAQ

## **Do members need to re-enroll for this benefit every year?**

No. Once enrolled, policies renew automatically each year during the renewal period, which starts 60 days before the current 12-month term expires. The expiration date can be found in the policy packet mailed to members at each new term.

Members are welcome to make changes to coverage during the policy renewal period. All changes are subject to underwriting approval.

## **What happens to pet insurance policies when employees leave the company?**

Employees will be given the option to retain their pet insurance coverage. We'll reach out to their former employer to ask for updated billing and policy information in order to keep the coverage active.

## **Will pre-existing conditions be covered?**

Unfortunately, no. Like most pet insurers, we don't cover pre-existing conditions on any of our plans.

## **Can members use any veterinarian?**

Absolutely! Members are free to visit any licensed veterinarian in the world—even specialists and emergency providers.

## **Does Nationwide offer coverage for pets other than dogs and cats?**

Yes! Coverage for birds, rabbits, reptiles and other exotic pets is available at Nationwide by simply calling 877-738-7874.

## **How are claims filed?**

It's easy. Members simply pay the invoice at the veterinarian, then submit a claim for reimbursement via mail, email or online.

- Mail: Nationwide Claims Dept., P.O. Box 183143 Columbus, Ohio 43218-3143
- Email: [submitmyclaim@petinsurance.com](mailto:submitmyclaim@petinsurance.com)
- Online: Submit claims at [my.petinsurance.com](http://my.petinsurance.com). Please allow 48 hours from the time a claim is submitted for it to appear online.

[1] Some exclusions may apply. Certain coverages may be excluded due to pre-existing conditions. See policy documents for a complete list of exclusions and any annual limits that may apply. Plans may not be available in all states. Policy eligibility may vary. [2] Example reflects Accident and Illness coverage with 80% reimbursement after \$250 annual deductible has been fulfilled and Wellness Level 1 coverage.

All plans require accident coverage; additional coverage for illness, hereditary & congenital, and wellness is optional. Optional coverage for behavior, prescription food and prescription supplements may also be available. Optional cruciate coverage may be added after the first year of coverage; not available in all states. Pre-existing conditions are not covered.

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## How is My Pet Protection Choice<sup>SM</sup> different from My Pet Protection®?

Available only through workplace benefit programs, My Pet Protection Choice offers additional flexibility for pet families, with customizable coverage, deductible and reimbursement levels. Nationwide offers two ready-made employee plans, plus the ability to customize a coverage plan for individual pets and their specific care needs.<sup>1</sup>

Based on Nationwide 2024 claims data.

|                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                           |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <h3>Accident</h3> <ul style="list-style-type: none"> <li>• Broken bones</li> <li>• Poisonings</li> <li>• Sprains</li> <li>• Lacerations</li> <li>• Hit by car</li> <li>• Ingested item</li> <li>• And more</li> </ul> |  <h3>Illness</h3> <ul style="list-style-type: none"> <li>• Ear infections</li> <li>• Vomiting</li> <li>• Hip dysplasia</li> <li>• Heart disease</li> <li>• Cancer</li> <li>• Diabetes</li> <li>• And more</li> </ul> |  <h3>Wellness</h3> <ul style="list-style-type: none"> <li>• Annual exam</li> <li>• Vaccinations</li> <li>• Fecal test</li> <li>• Deworming</li> <li>• Microchip</li> <li>• Flea control</li> <li>• And more</li> </ul> |
| <h3>Poisoning</h3> <p>Veterinary bill: \$1,035</p> <p>This plan<sup>2</sup> reimburses</p> <p><b>\$828</b></p>                                                                                                                                                                                          | <h3>Cancer</h3> <p>Veterinary bill: \$2,266</p> <p>This plan<sup>2</sup> reimburses</p> <p><b>\$1,813</b></p>                                                                                                                                                                                           | <h3>Flea control</h3> <p>Veterinary bill: \$171</p> <p>This plan<sup>2</sup> reimburses</p> <p><b>\$100</b></p>                                                                                                                                                                                           |

## What is the difference between accident, illness and wellness coverage?



**Accident coverage:** Support for unexpected injuries such as broken bones, animal attacks, getting hit by a car, poisoning, heatstroke and more.



**Illness coverage:** Support for when pets get sick such as diabetes, vomiting, cancer and more.



**Wellness coverage:** Support for proactive care such as vaccinations, microchipping, preventives for fleas and heartworms and more.

## Can existing My Pet Protection members switch to My Pet Protection Choice?

Members can make changes to their coverage during the policy renewal period. All changes are subject to underwriting approval. Please note that all My Pet Protection policies will be automatically transitioned to equivalent My Pet Protection Choice policies beginning in 2025.

## Is wellness coverage available as a standalone product?

No, Nationwide does not offer standalone wellness coverage. Members can enroll in a new My Pet Protection Choice accident + wellness plan or change to this plan during the renewal period. Any changes to a policy are subject to underwriting approval.

# How to apply for a pet insurance policy

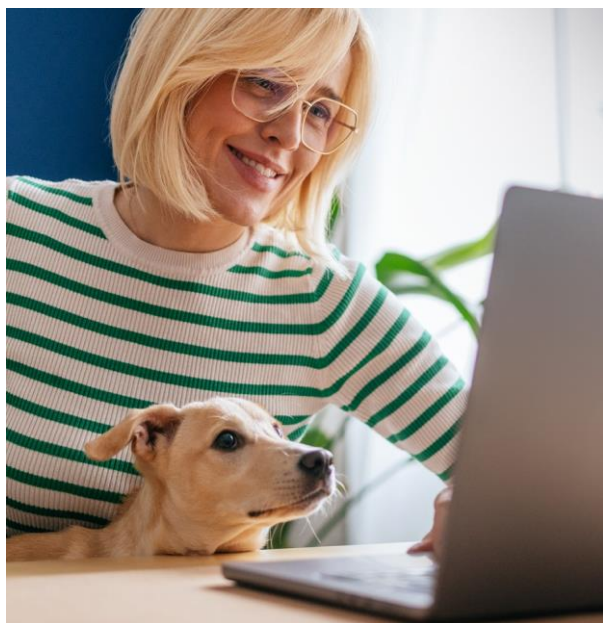
Nationwide® pet insurance provides coverage for veterinary expenses related to accidents, illnesses, wellness and more.<sup>1</sup>

Policies are available for dogs, cats, birds, reptiles and other exotic pets.

## Signing up for Nationwide pet insurance is easy with these options:



## During enrollment, we may need the following information:



- Name
- Address
- Home or primary telephone number
- E-mail address
- Name and age of the pet(s)
- Pet's species (canine, feline, etc.)
- Payment information/plan\*

\*Applications approved between the 1st and the 15th of the month become effective on the 1st of the following month. Applications approved from the 16th through the end of the month become effective on the 1st of not the following month, but the month thereafter.

**Example:** May 1 approval = June 1 effective date  
May 16 approval = July 1 effective date

[1] Some exclusions may apply. Certain coverages may be excluded due to pre-existing conditions. See policy documents for a complete list of exclusions and any annual limits that may apply. Plans may not be available in all states. Policy eligibility may vary.

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# Nationwide<sup>®</sup> PetRxExpress<sup>SM</sup>



Save time and money when filling pet prescriptions at participating pharmacies with Nationwide<sup>®</sup> **PetRxExpress<sup>SM</sup>**.

For no extra cost, members get discounts on pet prescriptions, while enjoying the effortless convenience of automatic claim submission.

## Get prescription pet meds for less



- Program available to all active Nationwide pet insurance members
- Receive discounted pricing on medications
- No additional cost to use

## How it works

Using Nationwide<sup>®</sup> **PetRxExpress<sup>SM</sup>** is easy and convenient for Nationwide pet insurance members.

1. Download a digital pet insurance card at [my.petinsurance.com](https://my.petinsurance.com).
2. Take a prescription to any participating pharmacy location, or have the veterinarian call it in.
3. Show your pet insurance card at checkout to have your discount applied.



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# VetHelpline®

When it comes to your pet's health, no concern is too big or too small.



## Friendly, expert advice

With VetHelpline®, Nationwide® pet insurance members get unlimited 24/7 video chat guidance from licensed veterinary professionals at no additional cost.

Get expert advice on emergency triage, health and wellness, continued care and more—no pet carrier, no car ride, no worries. Download the VetHelpline app from the App Store or Google Play.



## How it works

Nationwide pet insurance members can start using this service once their policy is in effect—there's no sign up or extra enrollment required.

1. Download the app
2. Retrieve your pet information
3. Connect with our vet team
4. Talk to a professional

**VetHelpline®** is available as a service to all Nationwide pet insurance members.

VetHelpline® is not a substitute for a visit to your primary veterinarian.

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