

Our Approach

Through our patient-centered approach, comprehensive services, collaboration, education, and commitment to continuous improvement, United Diagnostic Services aims to make a positive impact on the lives of our patients and the communities we serve.

Our End-to-End Process: Frequently Asked Questions (FAQs)

At United Diagnostic Services, we understand that your health is your most valuable asset. That's why our approach revolves around providing comprehensive, patient-centered care that prioritizes your well-being above all else.

How do I get started with the screening program? ▼

To get started, schedule a Zoom meeting with UDS for an overview and discuss the program details

Will there be any educational presentations about the screening? ▼

Yes, the diagnostic service provider can provide educational presentations for department members either in-person or via Zoom.tv

Will there be a report summarizing the screening results for the department? ▼

Yes, the UDS team will produce an aggregate data pathologies report and schedule a time to present it to the department's board.

Can recruits benefit from these screenings? ▼

Yes, new recruits can greatly benefit from these screenings as it helps establish a health baseline for future assessments.

How is the negotiation for services and pricing handled with Unions or Departments? ▼

Negotiation for services and pricing with Unions or Departments is handled individually, depending on their preferred financial model. This may involve going through an RFP (Request for Proposal) process, exploring department subsidies, or employing a self-paid model.

Does UDS provide any other medical services? ▼

Yes, UDS provides a range of additional medical services, including complete occupational physicals with X-ray, stress tests, stress echo, low-dose chest CT scans, and CT calcium scoring tests. These services can further enhance the comprehensive health assessment and evaluation UDS offers.

How will the department's members be informed about the screening? ▼

An initial teaser email will be sent to gauge interest, followed by an official screening announcement sent to all members roughly eight weeks prior to the screening. Members can then schedule appointments online.

Who will handle the scheduling of individuals for the screening event once it is announced? ▼

The UDS team will handle all aspects of scheduling individuals for the screening event, managing the appointment booking process and ensuring a smooth scheduling experience for participants.

How frequently is it recommended for department members to undergo these screenings? ▼

It is recommended that these screenings be conducted every two to three years to ensure the continued health and well-being of department members.

Are retired members and their spouses eligible for these screenings? ▼

Yes, retired members and their spouses can also participate in these screenings to monitor their health status post-retirement.

What measures are taken to ensure the privacy of screening results? ▼

UDS complies with HIPAA (Health Insurance Portability and Accountability Act) regulations to ensure the privacy of screening results. Results are delivered only to the individual member, maintaining strict confidentiality and privacy standards.

Contact Information



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