



Open enrollment 2022–2023



Highlights

What's new

- Quality First Select
Access State
BlueCare Prime Tiered
- Online tools



The State of Connecticut medical plan portfolio

Benefit	New Quality First Select Access (BlueCare Prime Tiered)	Expanded Access (POS)	Standard Access (POE)	Primary Care Access (POE Plus)
Coverage out of the plan's network	X	X		
Preventive care	X	X	X	X
Primary care physician (PCP) required				X
Specialist referral				X
Tiered PCPs and specialists	X	X	X	X
Telehealth	X	X	X	X
Away From Home Care	X	X	X	X
National access	X	X	X	X

These programs remain unchanged: Site of Service for imaging, lab, and diagnostic X-rays*; physical and occupational therapy benefit.

*Breast mammography, breast ultrasound, and pathology lab services are excluded from the Site of Service program.

New for 2022: Quality First Select Access State BlueCare Prime Tiered

Save on your premiums and out of pocket costs by using Tier 1 PCPs and specialists in your plan's network.

The Quality First Select Access plan is designed to provide members access to personalized quality care across the state at a lower cost.

- Referrals are not required.
- Use Tier 1 providers - PCPs and Specialists - to avoid out of pocket expenses.
- The network uses high quality doctors and other healthcare providers who demonstrate a commitment to nationally endorsed quality measures.

Note: The list of tiered specialties are as follows; family practice, internal medicine, general practice, pediatric medicine, cardiology, orthopedic surgery, obstetrics gynecology, endocrinology, emergency medicine, general surgery, rheumatology, hematology/oncology, pulmonary disease, gastroenterology, otolaryngology, cardiac electrophysiology, neurology, allergy immunology, urology, colorectal surgery, dermatology, nephrology, ophthalmology, and thoracic surgery.

Quality First Select Access State BlueCare Prime Tiered



Get care in your plan's network to pay less for covered services.

- Tier 1: \$0 copay for care in your plan's network
- Tier 2: \$50 PCP copay; \$100 Specialist copay
- You may see another provider without a PCP referral.
- Care you receive outside of the plan's network is reimbursed at a significantly lower rate.



Quality First Select Access ID Card

1. Member ID number
2. Group number
3. A single card for both medical and pharmacy benefits
4. Care Compass logo
5. Plan name information (New)
6. Important contact information (New)

Anthem  

MEMBER NAME

1 Member ID: **X6G0972210459**

2 Group No: **091851003A**

Plan Code: **062**

RxBIN: **004336**

RxPCN: **ADV**

RxGRP: **RX4750**

Coverage(s): **Medical**

Pharmacy Services (Provided by CVS)


QUALITY FIRST SELECT ACCESS



STATE OF CONNECTICUT

STATE BLUECARE
PRIME TIERED POS

HMO

For detailed benefit information including Deductible and Out of Pocket maximums please visit anthem.com/statect or carecompass.ct.gov

STATE BLUECARE PRIME 

Anthem  

anthem.com/statect
carecompass.ct.gov

Care Compass **1-866-611-8005**

CARE COMPASS: Your home for all your State of CT benefits information. Need help? Contact a personal Health Navigator at 1-866-611-8005 or visit carecompass.ct.gov

Behavioral Health Authorization **1-888-605-0580**

24/7 NurseLine **1-800-337-4770**

Anthem Member Services **1-800-922-2232**

Inpatient Hospital **1-800-238-2227**

Urgent Care Out-of-State **1-800-810-2583**

Medical Provider Services **1-800-922-2232**

Pharmacy Provider Services* **1-800-318-2572**

*contracts directly with group

Primary Care Physician (PCP) selection is important. Your plan requires you to use your PCP to coordinate most medical care.

PROVIDERS: File medical claims with your local Blue Cross and/or Blue Shield Plan.

MEDICAL CLAIMS & INQUIRIES:
PO BOX 583 NORTH HAVEN CT 06473

Please include Member Name and Identification Number on all inquiries.

In Connecticut, Anthem Blue Cross and Blue Shield is the trade name for Anthem Health Plans, Inc. Independent licensee of the Blue Cross and Blue Shield Association. Anthem Blue Cross and Blue Shield provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims. Possession of this card does not guarantee eligibility for benefits. Self-Funded

Network access



State BlueCare Prime Tiered Network – high-quality doctors and specialists



Use the Find Care tool to confirm provider participation status



National access – 50 states and Puerto Rico



Away From Home Care

Away from Home Care

- This plan also has optional access to Away From Home Care (AFHC).
- AFHC allows members to receive coverage while living out of state for at least 90 consecutive days. This can include:
 - Students.
 - Families apart.
 - Long-term travelers.



Sydney Health mobile app

Making healthcare easier for members



Members can find what they need with one-click access to benefits information, Member Services, and wellness resources. They can also use the interactive chat to get answers quickly.

With SydneySM Health, members can:

- Have a video visit or chat with a doctor 24/7.
- View medical benefits and claims all in one place.
- Access a digital member ID card.
- Find a doctor.

Sydney Health is offered through an arrangement with CareMarket, Inc., a separate company offering mobile application services on behalf of Anthem Blue Cross and Blue Shield ©2021-2022.

Behavioral health

Helping our members improve overall health

Substance abuse

- Aware Recovery Care
- Kaden Health
- Wheeler's Substance Abuse Treatment and Recovery

Mental health video visits

- LiveHealth Online Psychology/Psychiatry

Enhanced virtual programs

- NOCD (No Compulsive Disorder)*
- EQUIP Health*
- Vita Health*

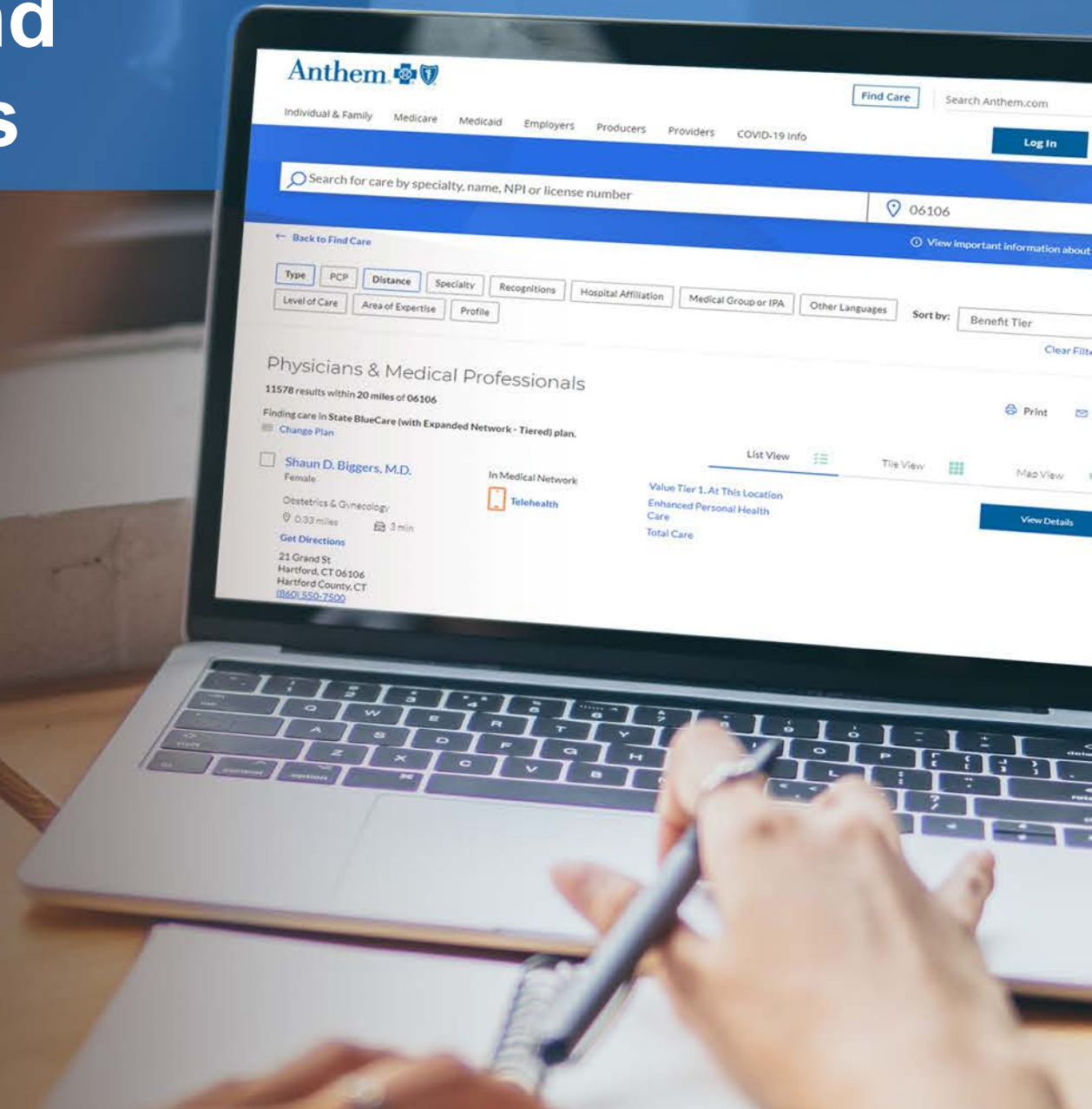
* New enhanced virtual behavioral health program for 2022.



Find doctors, facilities, and other health professionals

Our **Find Care** tool helps to find high-quality doctors and other health care professionals in your plan's network, such as:

- Specialties and quality ratings.
- Providers of Distinction doctors.
- Site of Service and Preferred Value Tier 1 doctors.
- Side-by-side comparisons of different doctors.
- Access through the Sydney Health app.
- Confirming if your healthcare provider uses telehealth.



Thank you



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